

Dear Parents,

At Loving Earth, we are constantly looking at ways to improve on the service we provide you and your children. With this in mind, we are pleased to announce our preferred method of collecting and processing tuition and fee payments.

Tuition Express, part of our Pro Care Software Management System, will allow us to process tuition and fee payments safetly, quickly and efficiently. In a matter of minutes, we will accomplish what has taken us hours to complete, leaving us more time to spend with your children.

Once enrolled in Tuition Express, your tuition and fee payments will automatically and on schedule that we both agree upon. Loving Earth can produce a receipt for the payment or you can receive instant email notification by signing up at www.tuitionexpress.com.

Your personal account information is safe with Tuition Express - safer, in fact, then paying by check. Automatic payments have proven safer than writing checks and eliminate potential check fraud or identity theft.

Please review the attached Frequently Asked Questions. There you will find answers to questions you may have about Tuition Express or automated payments in general. If you have further questions, don't hesitate to ask.

By completing the enclosed Tuition Express enrollment form, you will help us take a gigantic step forward in our payment processing and making trips to the bank.

If you choose to enroll in Tuition Express, we will be discounting a \$5 monthly "no handling fee," we we will be saving not processing payments by hand.

Tuition Express is convenient for you, efficient for us, but best for your children. Welcome Aboard!

Sincerely,

The Management of Loving Earth Preschool and Development Center





# Hope aboard the Tuition Express and never write a check again!

As your childcare provider, we are excited to offer you the convenience of automatic tuition payments through Tuition Express. You'll no longer need to write a check, or remember your checkbook, as you're picking up your child at the end of a hectic day. Your account will be safely and securely debited by Tuition Express, giving you peace of mind, knowing your tuition is being paid when it's due. It's easy to enroll and even easier to participate. You'll join millions who already pay mortgages, car payments and childcare tuition automatically. Tuition Express is convenient and safe for you, and it helps us do a better job caring for your child.

### Frequently Asked Questions

### When I pay my tuition automatically, how secure is my account information?

Very secure - more secure than when you write checks. The checks you write every day have your name, address, phone number, and sometimes your driver's license number on them. With this information, criminals have all they need to access your account or worse, steal your identity. Automatic payments greatly reduce this potential problem by limiting the amount of information available and who has access to it. Tuition Express Also incorporates additional security procedures, utilizing 128 bit encryption.

## What if the childcare center makes a mistake and takes out too much money?

Report the error to your childcare center immediately - it was most likely an honest mistake. The childcare center will then adjust your account accordingly.

### What if my childcare center and I disagree about a payment?

If you feel that the payment should not have been made, you have the right to dispute the charge. Contact your bank or credit card company. Tuition Express and your childcare provider will work closely to resolve the issue in a timely manner.

### Does this form of payment give the childcare center access to my account?

Nobody at the childcare center has access to your account. When you sign up for Tuition Express, you only authorize your bank or credit card company to release the exact amount owed to your provider when it is due and payable.

### How will I know when a payment was taken out of my account?

Your childcare expenses will be taken out of your account on a schedule that you and the childcare center agree upon. Your childcare center has the ability to print statements for your records prior to the withdrawal of any money. Additionally, the charges will show up on your monthly statement as "Tuition Express".

### When I sign up for Tuition Express, how will this help my childcare provider?

Your childcare provider has chosen to offer Automatic Payments for several reasons. First, it will give you the convenience of not having to write a check every time tuition and fees are due. Second, it allows regular scheduling of your payments. Most importantly, Automatic Payments reduce the amount of time your childcare center spends on management activities, giving staff more time to spend with the children.

#### How do I get started?

Simply complete the "Payment Authorization" form and return it to your childcare provider. They will do the rest! For more information on automatic payments, visit www.directpayment.org. This is an excellent resource explaining the system and its benefits.

#### Where can I learn more:?

For more information on the benefits of Tuition Express, please visit us at www.tuitionexpress.com



### **TuitionExpress.com**

#### What is Tuition Express?

Tuition Express<sup>TM</sup> is the premier payment processing service in the childcare industry. As one of the many benefits offered by Tuition Express, parents have the ability to receive their payment receipts via email. Tuition-Express.com keeps parents in touch with their childcare center and their personal finances. Here are some of the features of TuitionExpress.com.

- Receive all your Payment Receipts via email
- Email notification of all Non Sufficient Fund (NSF) items or Declined Credit Card transactions
- View and print Transaction History reports
- Re-generate past email payment notifications
- All receipts are Flexible Spending Account qualified (provided center has submitted required data)
- Easy access to change email addresses notifications are sent to

#### How to Register at TuitionExpress.com

- Your childcare provider will issue you a unique Tuition Express ID number
- To to http://www.tuitionexpress.com and click "My Account:
- Click the "Click here to Register" link to begin the account set up
- Enter the Tuition Express ID number and the Last 4 digits of your bank or credit card account number
- Create a User Name and Password
- Type in your email address and check the box "Receive Notification"
- Click "Submit". When you receive an email from Tuition Express, click on the link to confirm your email address

#### **Facts about Automatic Payments**

- Automatic Payments have been around for more than 30 years and uses the same network as Automatic Deposits. More than 2 billion transactions a year are made via Automatic Payments
- Each Automatic Payment is deducted from your account on the due date of each payment cycle so it is easy to track.
- Automatic Payments are confidential transactions. Just one or two people see them. In contrast, checks pass
  through three to nine hands as they are processed. PLUS they have all the information available for a criminal to steal your identity.
- Automatic Payments help you maintain a good credit rating because bills are paid on time, every time
- Record keeping is easy. Each bill paid automatically from your checking account or credit card is listed on your monthly statement
- Consumers who use Automatic Payment are protected by the Electronic Funds Transfer Act of 1978 know as Federal Regulation 1: www.bankersonline.com/regs/205/205.html
- Automatic Payment saves your money. It costs consumers close to \$100 a year in time and Automatic costs such as postage to pay bills by check instead of using Automatic Payment
- Automatic Payments is great for travelers since bills are paid automatically, you do not have to worry about then when you are out of town



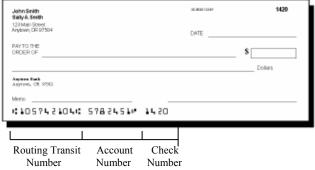
### Hop aboard the Tuition Express and never write a check again!

ProCare Software

As your childcare provider, we are excited to offer you the convenience of automatic tuition payments through Tuition Express. You'll no longer need to write a check or remember your checkbook when you're picking up your child at the end of a hectic day. Your payment will be safely and securely processed by Tuition Express, giving you peace of mind that your tuition has been paid on time! It's easy to enroll and even easier to participate. You'll be joining tens of thousands of parents nationwide who enjoy the ease and convenience of Tuition Express.

To learn more about Tuition Express, automatic payment notifications or reviewing your payment history, please visit www.tuitionexpress.com.

FUI BAIIK ACCOUNT	Authorization, com	orete and return to center management.	
ELECTRONIC FUNDS TRANSFER AUTHORIZATION  I (we) authorize Loving Earth Preschool , (called "CENTER" in this Authorization) to initiate debit entries to my (our) Checking or Savings Account indicated below at the depository financial institution indicated below (called "DEPOSITORY" in this Authorization). I (we) authorize CENTER to withdraw sufficient funds to pay my (our) regular childcare tuition and/or other childcare related fees that are due and payable. I (we) authorize CENTER to use the third party sender, Tuition Express* to process all payments. I (we) acknowledge that the origination of Automated Clearing House (ACH) transactions to my (our) account must comply with the provisions of United States Law.			
Credit Union Members: Please contact your Credit Union to verify account and routing numbers for automatic			
payments.			
Your Name	Phone #	DEPOSITORY - Bank or Credit Union Name	
Address		Bank or Credit Union Address	
City	State Zip	City State Zip  Type: Checking Savings	
Routing Transit Number (see sample below)		Account Number (see sample below)	
This authorization will remain in full force and effect until I (we) notify the CENTER in writing of its termination in such time and in such manner as to afford Tuition Express and DEPOSITORY a reasonable opportunity to act upon it. Notices must be received at a minimum of 5 business days in advance of the termination date.			
Signature		Date	
Record Retention Notice: The child care provider shall retain all parent (client) authorization forms in a secure location for a period of two years from the date of client withdrawal from the Tuition Express <sup>TM</sup> program.			
*Tuition Express is an assumed business name of Blum Investment Group, Inc.			





### For Credit Card Authorization, complete and return to center management.

CREDIT CARD PAYMENT AUTHORIZATION			
I (we) hereby authorize Loving Earth Preschool (called "CENTER" in this Authorization) to initiate recurring credit card charges to the below referenced credit card account for the purpose of collecting childcare related payments. I (we) understand that the charges to the below referenced credit card account will be based on charges that are due and payable at the time of the credit card transaction. I (we) understand that this agreement is between myself (us) and the below referenced "CENTER". I (we) authorize CENTER to utilize Tuition Express* to capture, create, and transmit all credit card information. I (we) indemnify and hold harmless, Tuition Express from any and all liability resulting from any and all transactions. All disputes will be directed to and addressed by and between CENTER and the below signed cardholder. I (we) understand that to properly affect the cancellation of this agreement, I (we) are required to give CENTER written notice of revocation. A minimum of 5 business days is required to affect revocation.  PLEASE CONTACT CENTER REPRESENTATIVES FOR CREDIT CARD TYPES ACCEPTED BY			
CENTER.			
Cardholder Name	Phone #		
Cardholder Billing Address	Account Number		
City State Zip	Expiration Date		
Cardholder Signature	Date		
*Tuition Express is an assumed business name of B	lum Investment Group, Inc.		
For Official Use Only:			
Date Received:			
Employee Signature:			
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